Living on the edge: using cognitive filters to appraise environmental risk

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4 'Living on the edge': using cognitive filters to appraise experience 5 of environmental risk

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11

12 Abstract

13 The way in which individuals respond to an experience of risk, both in attitudinal and behavioural terms can in part, be explained by the way that such an experience is interpreted 14 15 and appraised. Taking climate change as an example in this paper, there is existing evidence 16 that experience of local flooding can inform individuals' attitudes towards climate change. This trend however is not observed in all cases, and is highly dependent on the local context. 17 18 This paper postulates that the variation observed in attitudinal and behavioural responses to 19 climate change, following experiences of local flooding can, in part, be explained by the 20 'Cognitive Filters of Experience Appraisal' Model introduced in this paper. The model is 21 developed through a review of the existing literature concerning appraisal (cognitive and 22 experience), and a series of fifteen face to face interviews with farmers in the county of 23 Gloucestershire, England, who have all directly experienced local flooding in recent years. 24 The study is exploratory in nature, and the qualitative data serve as contextualised accounts 25 of the different patterns of experience appraisal. The model of experience appraisal suggests 26 that due to a number of cognitive filters, including, farmers' pre-existing views on risk, their

27 perceptions relating to the severity of the experience, and their beliefs about other attributing 28 factors; the sample population was found to be unlikely to appraise their experiences of 29 flooding as evidence for global climate change. It is envisioned that with further research, the 30 model of experience appraisal could be applied to various contexts of environmental risk in 31 the future.

32 Keywords

33 Experience appraisal, cognitive appraisal, climate change, environmental risk, farmers

34

35 1. Introduction

Individuals respond to some form of risk on a daily basis; some risks may have minor 36 consequences, while others may be more significant. Understanding what influences the way 37 38 that individuals respond to risk is important, particularly when trying to encourage particular response actions. Communication strategies that emphasise the vivid elements of direct 39 40 experience can be more successful at conveying risk than the provision of indirect stimuli such as scientific or statistical information (Weber 1997, Weber 2006, Joireman et al. 2010, 41 Risen and Critcher 2011, Akerlof et al. 2013, Egan and Mullin 2014). As such, experience of 42 43 risk can provide an individual with information that can be used to determine potential future risk (Weinstein 1989), can lead to greater risk knowledge (Hansson et al. 1982, Slovic 1987, 44 45 Grimley et al. 2000, Martin et al. 2007), as well as more confident and persistent attitudes 46 towards that risk (Fazio and Zanna 1981, Chawla 1999, Garvin 2001). Some researchers have 47 postulated that individuals are more likely to respond to a risk, particularly a response of a self-protective nature, out of emotions such as concern and worry, which in turn, can be 48 initiated by past direct experience (Haden et al. 2012). Thus, memories of significant 49

experiences are likely to be called upon when making a decision about responding to relevantincoming risk information.

52

Depending on the situation and conditions, past experience may positively or negatively 53 54 affect attitudes towards risk, possibly leading to unrealistic views on the potential frequency and likely severity of future risk; and over-estimation or under-estimation of the actual level 55 of risk. The relationship between experience and both attitudinal and behavioural response to 56 57 environmental risk has been tested in a number of studies, and while some relationships have been established (Parker and Handmer 1998, Grimley, et al. 2000, Parker et al. 2009, Spence 58 et al. 2011a, Capstick et al. 2015), other authors have warned of the limits on the extent that 59 60 experience of risk can influence response (Whitmarsh 2008, Wachinger et al. 2013, 61 Lawrence et al. 2014) with a number of intervening and mediating factors and processes in 62 operation.

63

64 In light of this, one of the overarching intervening processes in operation is that of how an experience of risk is interpreted by an individual. In reality, individuals 'appraise' similar 65 experiences in different ways and attach varied meanings to stressful events, resulting in 66 67 diverse responses. In general, little emphasis has been given to the role of subjective considerations in shaping individuals' patterns of response to experience (Rochford and 68 Blocker 1991), and there is little conceptualisation of the 'appraisal' process with regard to 69 70 risk experience (i.e. experience appraisal), particularly in the context of experience of 71 environmental risk and climate change specifically. As emphasised by Gifford et al. 72 (2011:19) future research "should more closely examine the impact of contextual factors on environmental behaviour and how these factors interact with psychological determinants." 73

Thus, in order to fill this research gap, the aim of this paper and the associated empirical research is to establish the context in which experience appraisal takes place, and the factors that are involved in, and influence the process. To aid conceptualisation, the case study of climate change is used. The rationale for this is that climate change is an example of a significant environmental risk to both natural and human systems worldwide. Existing literature is critiqued and then details of the case study are subsequently provided, and reflected upon in order to consider the appraisal process at the level of the individual.

81

82 2. Conceptualisation of the experience appraisal process

83 In general terms, 'appraisal' initiates the process of definition, as individuals accumulate and evaluate information about both the cause, and the future threat of a risk (Lazarus and 84 85 Launier 1978). 'Appraisal' has been described as the most critical factor in predicting how individuals cope with and respond to events, including those that are particularly stressful 86 (Lazarus 1966, 1981). The notion of 'experience appraisal' specifically is a key component of 87 Grothmann and Patt's (2005) socio-cognitive process Model of Private Proactive Adaptation 88 89 to Climate Change (MPPACC), presented later, and is said to have a particular role in informing an individual's perception of risk or 'threat appraisal.' Although Grothmann and 90 91 Patt (2005) define the 'experience appraisal' process as an individual 'assessing the severity 92 of a threat experience that has occurred in the past,' there is a lack of clarity as to what the 93 process entails, in what context it takes place, and what conditions inform the process.

94

95 While there is a lack of literature on the 'experience appraisal' process, a number of authors 96 have attempted to conceptualise 'cognitive appraisal,' defined as a process whereby an

97 individual evaluates whether a particular experience with the environment is relevant to his or 98 her well-being, and if so in what ways (Scherer 2001). While the notion of 'experience 99 appraisal' as defined by Grothmann and Patt (2005) is concerned with assessing the severity 100 of an experience or encounter, 'cognitive appraisal' is concerned with a wider evaluative 101 process, that can be classified as 'primary' or 'secondary' and is conceptualised as 102 fundamental in shaping different emotional responses. Whilst reviewing the literature, it 103 appears that both 'cognitive' and 'experience' appraisal have been used synonymously; with 104 both processes involving an individual's interpretation of an *encounter* or *experience* with his 105 or her environment. In this paper, literature that discusses 'cognitive appraisal' is reviewed to 106 help develop a better understanding and more detailed conceptualisation of the 'experience 107 appraisal' process.

108

109 As described, in terms of immediate output of a cognitive appraisal, the result is a particular 110 emotional response (Smith and Lazarus 1990). Bowman et al. (2003) explain that a primary 111 cognitive appraisal can result in an individual interpreting an experience as either; (1) 112 irrelevant, (2) positive, or (3) stressful, prompting positive or negative emotions (Lazarus and 113 Folkman 1984). It is well established that individuals are motivated to self-protectively 114 respond to risk by changing their environment in ways that will reduce feelings of worry 115 (Weber 1997, Weber 2006, Haden, et al. 2012). In turn, an individual may go on to change 116 elements of the environment that give rise to concern as a result of an encounter being 117 appraised as 'stressful.'

118

In attempting to understand the relationship between an encounter and subsequent emotionalresponses, appraisal theories of emotion have been developed, and have very much evolved

121 over the years (Aronson et al. 2005). While the 'structural model of (cognitive) appraisal' by 122 Lazarus (1991) seeks to depict the components of the appraisal process, the 'relational model 123 of appraisal' by Smith and Kirby (2009) can be called on to help us understand the 124 antecedents of cognitive appraisal, i.e. what feeds into, and influences the process. With 125 regard to the former and as noted, researchers have distinguished between two separate components; primary and secondary cognitive appraisal (Lazarus and Folkman 1984). 126 127 Primary appraisal, which forms the focus of this study, involves the evaluation of harm associated with an experience whereby an individual tends to answer the questions "what 128 does this stressor and/or situation mean?" and "how is it relevant to my needs?" Where a 129 130 situation is perceived to be highly relevant to one's wellbeing, and is also perceived to cause a 131 threat or risk, such an experience is likely to be appraised as 'stressful', and thus a more 132 intense emotional response tends to be prompted (Smith and Kirby 2009).

133

134 Conversely, secondary appraisal largely involves people's evaluation of their resources and 135 options for coping (Lazarus 1991). The process takes into account what coping options are 136 available and the likelihood that a given coping option will accomplish what it is supposed to, 137 as well as the likelihood that one can apply a particular strategy (Lazarus and Folkman 1984). 138 Like primary appraisal, secondary appraisal can also shape the resultant emotional reaction, 139 for example, if a person feels helpless to deal with a threat, the stress will be relatively 140 greater. One aspect of secondary appraisal that has resonance with this empirical research, is 141 the evaluation of who should be held accountable. While individuals may see an experience 142 as a result of 'chance,' others may instead attribute blame for a harmful event, with 'others,' 143 which in turn can guide efforts to cope with the emotions that they experience. Coping is the process of changing cognitive or behavioural efforts to manage specific external and/or 144

145 internal demands that are appraised as taxing (Lazarus and Folkman 1984), and can involve 146 managing the problem causing the distress and/or regulating emotional response to the problem. The former is described as 'problem-based coping,' when one feels as though they 147 148 know how to manage a problem to gain a positive outcome (Folkman and Lazarus 1984). The latter is conceptualised as 'emotion-focused coping;' used when one perceives little 149 150 control over a situation, and is unsure how to cope, and thus may lead to avoidance as a 151 means of response. To illustrate this trend, Rochford and Blocker (1991) revealed that victims who viewed the process of flooding as controllable and unnatural would feel 152 153 threatened by the likelihood of future flooding and become involved in public protests 154 (problem-based coping strategy) compared to those who appraised flooding as an 155 uncontrollable natural hazard; instead undertaking individualistic modes of response, i.e. 156 emotion focused coping strategies. In this respect, appraisal of experience results in varied 157 perceptions of future risk, and helps to shape the behavioural response that ensues.

158

159 As opposed to the process itself, some authors have conceptualised the factors of influence 160 before the primary level of appraisal, commonly described as antecedents. These can be 161 'person' centred factors related to the individual (appraiser) themselves, such as personal 162 beliefs, or personal circumstances, or 'situation' factors. With regard to personal 163 characteristics, any experiential encounter that interfaces with a strongly held commitment or 164 value will be appraised as meaningful and anything that is perceived to threaten ones 165 commitments will be evaluated as more stressful. Commitments together with an individual's 166 beliefs can form a perceptual lens through which encounters are inherently appraised 167 (Lazarus and Folkman 1984).

168 With regard to situation factors as antecedents of appraisal, the degree of impact or loss 169 associated with an encounter is likely to affect appraisal. Greater harm is linked to a 170 heightened perception of risk (Grothmann and Reusswig 2006, Solberg et al. 2010, Reser et 171 al. 2012), which is likely initiated through more intense negative emotions, such as distress. 172 In accordance with the influence of heuristics (cognitive biases) (Kahneman and Tversky 173 1979, Nicholls 1999) experiences that are more significant and severe are more likely to be 174 easily accessed from memory when future decisions are made and thus thatparticular experience will more likely serve as a 'filter' for an individual through which future risk may 175 176 be perceived and judged. At the same time however, where experiences are less severe, the 177 associated risk awareness decays with time after the experience, and thus risk perception 178 diminishes (Di Baldassarre et al. 2013).

179

Person and situation variables are ultimately interdependent; components of a dynamic 180 181 person-situation relationship (Lazarus and Folkman 1984). The process of cognitive appraisal 182 takes place continuously, and an experience can be 're-appraised' on the basis of subsequent 183 information. Furthermore, the 'stimulus-appraisal-response' model is not necessarily linear 184 and unidirectional. The response itself may have an impact on the person, and the 185 environment, through a feedback mechanism, and in this respect antecedents can also be shaped by the consequences of previous experience(s). Likewise, the environment is 186 187 constantly changing and so is the person and his or her relationship with it (Lazarus and 188 Folkman 1984).

189

190 This short review has illustrated that 'experience appraisal,' owing to the previous 191 conceptualisation of '(primary) cognitive appraisal' involves the evaluation of the **threat** and 192 severity of a prior experience, in accordance with the perceived relevance of that threat to 193 one's wellbeing. This process results in an experience being appraised as either positive, 194 stressful, or irrelevant, and thus stimulates resulting negative emotions such as worry and 195 concern, or alternatively positive emotions, such as happiness. Other literature has suggested 196 however, that the perception of the cause of an experience is an integral part of the 197 process (Lazarus and Launier 1978), and subsequently provides input into the perception of 198 who is to blame for the said experience, as a component of secondary cognitive appraisal. 199 This entire cognitive process is ultimately informed by important concrete person and 200 situation factors. Although this review has provided some insight into the process of 201 experience appraisal, in the context of flooding and climate change there is little evidence of 202 which of these components discussed here, are most important in the process; thus forming 203 the rationale for undertaking the empirical research.

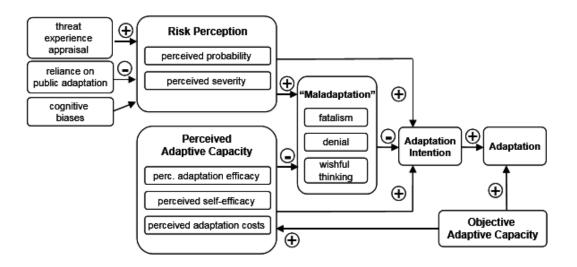
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205 3. Contextualising climate change experience

206 Climate change is used as a case study for this research, and more specifically the appraisal 207 of climate change *experience* is given attention. Climate change represents a unique risk 208 (Heath and Gifford 2006, Etkin and Ho 2007); consisting of characteristics that make it 209 different from other, better understood environmental hazards. Psychologically, climate 210 change is an intangible problem, frequently framed as an issue with international scope 211 (Stamm et al. 2000, Liu et al. 2008). Given this scale, it is often difficult to imagine the 212 personal relevance of climate change, with its current impact predominantly invisible and not 213 easily observed by the public, at least in the UK. This is a problem since people's perceptions 214 of climate change are often interpreted through personal life experiences of daily interactions 215 with the local environment, and thus local perceptions can lead to distinct location-based, 216 situational, responses (Weber 1997, Kuruppu and Liverman 2011). In reality, there are a 217 number of individual, and societal barriers to climate change response (Lorenzoni 2007); 218 both external (e.g. structural) and internal (e.g. psychological) barriers. Many researchers have commented on the "psychological distance" characteristic of climate change (Kollmuss 219 220 and Agyeman 2002, Lorenzoni and Pidgeon 2006, Pidgeon and Fischoff 2011, Spence et al. 221 2011b) being a substantial personal barrier to engagement amongst the general public. Hence, 222 it is assumed that by "experiencing" climate change, the risk can be more easily imagined. Individuals will have varied interactions with climate change and understand it to mean 223 224 different things, and thus the notion of climate change can be said to be 'socially constructed' 225 (Pettenger 2007). Recent research however has shown that the general public are most likely 226 to base their climate change beliefs on experiences of extreme weather, particularly wet 227 weather related events (Brody et al. 2008, Spence and Pidgeon 2010, Spence, et al. 2011a, 228 Capstick et al. 2013, de Bruin et al. 2014, Taylor et al. 2014, Capstick, et al. 2015).

229 In theory, with increased personal experience, climate change would be perceived as a less 230 distant issue, and thus concern for the problem may increase amongst populations, and in turn 231 lead to an individual behavioural response that seeks to reduce risk. Messling et al. (2015) 232 argue that there is now growing evidence that flooding and climate change are linked in the 233 public mind, with those directly experiencing flooding being more likely to express concern 234 and perceive its threat as high, based largely on quantitative modelling (Spence, et al. 2011a, 235 Capstick, et al. 2013, Capstick, et al. 2015). Others have argued that there is a limit to which 236 individuals tend to intuitively attribute local flooding to global climate change (Whitmarsh 237 2008, van der Linden 2015, Hamilton-Webb et al. 2016), and thus even the most extreme of 238 flood experiences are unlikely to promote concern for, or encourage action against climate 239 change. In this respect, the relationship between experience of local flooding, and response to 240 global climate change deserves further qualitative un-picking.

For victims of flooding to perceive their experiences as evidence of climate change risk, 242 rather than simply evidence of flood risk, likely requires a more complex form of 243 244 experience appraisal. In their socio-cognitive process Model of Private Proactive 245 Adaptation to Climate Change (MPPACC), Grothmann and Patt (2005) identify experience 246 appraisal to have a particular role in informing an individual's perception of risk, which 247 alongside other important drivers, can influence behavioural response in the form of 248 'adaptation.' The MPPACC (Figure 1) builds upon Protection Motivation Theory (PMT) 249 (Rogers 1983a, Rogers 1983b, Rogers and Prentice-Dunn 1997), which provides an elaborate framework for understanding human behaviour in the face of risk (Grothmann and Reusswig 250 251 2006) and on its own has been applied to a variety of case studies to illustrate its predictive 252 power (Floyd et al. 2000).



253

- Figure 1 Socio-cognitive model of proactive private adaptation to climate change impacts by Grothmann and Patt (2005)
- As mentioned in the previous section, despite the addition of the 'experience appraisal'
- variable, the authors do not go on to specify the nature in which the appraisal process may be

258 undertaken by an individual, instead noting where it fits in to the overall framework of 259 private proactive adaptation. As illustrated, experience appraisal sits within an array of other 260 cognitive processes that are deemed to influence adaptation or 'maladaptation,' as distinct 261 behavioural outputs. In contrast to adaptation, maladaptation represents actions that 262 artificially reduce the threat and thereby seemingly solve the problem, by blaming others, or 263 through distancing oneself from the problem (Hamilton and Kaser 2009). In relation to the 264 cognitive appraisal literature reviewed previously, 'maladaptation' would represent a form of 'emotion-focused' coping; avoiding the problem due to the nature of the appraisal. As 265 266 depicted, experience appraisal is said to influence risk perception, and if perceived as high 267 (on the probability and severity dimensions), could result in adaptation. The model 268 specifically centres on adaptation as a positive response to climate change, and therefore does not address another important alternative individual response in the form of mitigation, and 269 270 equally imperative form of risk response (Rosenzweig and Tubiello 2007). While the direct 271 relationship between experience of risk and adaptation to said risk is now better established, 272 individuals struggle to comprehend the logic of mitigation as a direct response to climate 273 change risk, and experiences of risk (Lowe et al. 2006), with the benefits that emission 274 reductions might have on climate change risk not being immediately visible or tangible.

275

The factor 'reliance on public adaptation', included in the MPPACC (figure 1) appears to correspond to the process described by Lazarus and Folkman's (1984) as 'secondary appraisal,' whereby blame for an encounter or experience may be attributed, however here, it is described as a separate input process. Grothmann and Patt (2005) explain that while public adaptation, i.e. governmental or policy responses to climate change is high, levels of risk are judged to be lower. This trend has also been observed in relation to managing flood risk, whereby Grothmann and Reusswig (2006) found individual response to minimise risk was 283 hampered by an over-reliance on public flood protection in Germany. This was considered 284 interesting given that recent local events had proven that there were severe limitations to which the public flood protection could protect individuals from flooding. Similar results 285 286 have been reported by Whitmarsh (2008) and Dessai and Sims (2011). In terms of climate change risk specifically, studied populations generally want governments to take on 287 288 necessary adaptation actions (Brügger 2010, Harvett et al. 2011, Bichard and Kazmierczak 289 2012). The MPPACC has been adjusted and applied in relation to different situations and case studies over recent years (Grothmann and Reusswig 2006, Frank et al. 2011, Kuruppu 290 291 and Liverman 2011, Smith et al. 2011). Although understanding its role within the full 292 picture is useful, this paper chooses to reflect solely on the process of 'experience 293 appraisal.' For the purposes of this paper, 'experience appraisal' is defined as the 294 process of evaluating the meaning, cause and threat of a past experience.

295

296 While the evolution of the discourse of climate change amongst the general public is well 297 documented (DEFRA. 2002, Lorenzoni and Pidgeon 2006, Lowe, et al. 2006, Whitmarsh 298 2008, Wolf et al. 2010, Dessai and Sims 2011, Poortinga et al. 2011, Capstick, et al. 2013, Taylor, et al. 2014, Capstick, et al. 2015), studies that explore the interactions of particular 299 300 groups with climate change are less common. Previous studies have noted how the risk of 301 climate change and its potential impact is currently perceived as low amongst farmers, as a 302 particular cultural group (Farming Futures 2011, Islam et al. 2013). This study develops this 303 research by further exploring the experience appraisal process among farmers specifically. In 304 many ways farmers will behave very much like other individual decision makers (Pike 2008). 305 However, there are some characteristics that distinguish farmers as a cultural group; such as 306 their geographic isolation, and close interaction with the environment that the general public 307 (at least urban population) may not experience (Willock et al. 1999). The discourse of climate

308 among farmers is worthy of consideration as 90% of UK land is managed by the agriculture 309 and forestry sectors (Defra 2012), so it is imperative to understand how this cultural group are 310 responding to climate change; both in terms of attitude and behaviour. There is currently a 311 lack of evidence that captures farmers' current on-farm response to climate change risk in the 312 UK (Environment Agency 2012), especially in a qualitative exploratory manner, with the 313 exception of a few recent studies (Barnes and Toma 2012, Akerlof, et al. 2013). The way in 314 which farmers in England judge their own and others' roles in relation to climate change response may also be an important part of the experience appraisal process. The methods 315 316 taken to qualitatively explore experience appraisal are explained, after the local context in 317 which the study is situated, is outlined.

318

319 4. Methodology and local context

320

321 England has experienced many instances of substantial regional flooding of national 322 importance in recent history. It was the summer flooding of 2007, described in Sir Michael 323 Pitt's review as "the largest peacetime emergency since the Second World War" (Pitt 2008:2), which sparked commentators to argue that climate change may have been a 324 325 contributor (Carpenter 2007). The county of Gloucestershire in South West England forms 326 the study area for this research. The flooding event of 2007 that affected a large area of 327 farmland in the county represents one of the most recent examples of a potential, observable 328 climate change risk to agricultural production. The main sources of flood risk in Gloucestershire originate from fluvial flooding from the River Severn and its tributaries, in 329 330 addition to surface water drainage and sewer flooding in some locations (Environment 331 Agency 2009). From the farmers' perspective, the 2007 flooding came at a time where crops

332 were nearing harvest and grassland was at its most productive; causing more significant 333 impact than winter flooding would have. Posthumus et al. (2009) reported that most impact 334 was associated with crop damage and yield reductions, while livestock farmers incurred 335 indirect costs associated with re-locating livestock and buying in extra feed that was lost to 336 the flooding. In addition to the flooding of summer 2007, subsequent extreme rainfall events that have occurred in more recent years, such as spring 2012, and winter 2013/14 337 338 (Huntingford et al. 2014, Slingo et al. 2014, Kendon and McCarthy 2015), provide further notable instances of flooding. The events most significantly impacted on those living on the 339 340 Somerset levels; an area that gained much media attention at the time, but also impacted upon 341 parts of Gloucestershire.

342

343 Fifteen face to face, qualitative interviews were undertaken with farmers in Gloucestershire. 344 The sample was drawn from a population of 200 farmers who had responded to a previous 345 quantitative postal survey, carried out at an earlier stage in this research. The original 346 population represented a range of farm and farmer characteristics such as farm size, type, and 347 location throughout Gloucestershire, and who had experienced local flooding to varied degrees, the details of which can be found in a paper by Hamilton-Webb et al. (2016). During 348 349 the postal survey, farmers were given the opportunity to provide their contact details if they 350 were willing to be contacted for an interview. Subsequently, 53 respondents (26.5%) 351 provided their contact details and made up the sample population from which potential 352 interviewees could be drawn. In order to explore the notion of experience appraisal, only 353 those with direct experiences of flooding were selected, for example those who had reported 354 that either their land, and/or home, and/or buildings had been affected by flooding in the past. 355 Other criteria for selection were then followed to ensure that the interviewees represented a 356 mix of different characteristics.Participants were also selected based on their response to

- survey questions concerning climate change attitudes and behaviours to ensure a range of
- views could be explored in more detail. The interviewees were from a mix of farm types and
- sizes; the characteristics of which, along with their location are detailed in Table 1.
- 360

Table 1. Interviewees and a summary of their experiences of flooding

ID	Farmer	Experience of flooding
1	Male, 66-75 years old, 750 acres, arable farm, Cotswolds	Fluvial flooding yearly during winter months due to tributary running through farm. Negligible impact financially.
2	Male, 46-55 years old, 1800 acres, arable farm, Cotswolds	Some low lying land vulnerable to temporary flooding/water- logging during extreme rainfall - negligible impact with loss of straw
3	Male, 46-55 years old, 250 acres, dairy farm, Gloucester	Frequent fluvial flooding during winter (110 acres on Severn floodplain), particular financial impact during summer 2007, and spring 2012
4	Male, 66-75 years old, 300 acres, dairy farm, Gloucester	Two thirds of farm vulnerable to fluvial flooding on Severn floodplain, particular impact from summer 2007 floods
5	Male, 22-35 years old, 125 acres, mixed livestock farm, Stroud	Frequent minor fluvial flooding during winter (farm surrounded by River and brook). Significant impact from flooding during summer 2007 and 2008
6	Male, 66-75 years old, 1200 acres, arable farm, Gloucester	Frequent fluvial flooding from R. Severn during winter. Significant loss of crops during summer flooding 2007 and spring floods 2012
7	Female, 56-55 years old, 250 acres, dairy farm, Stroud	Vulnerable to waterlogging and temporary flooding during extreme rainfall. Routine disrupted during heavy rain in 2012
8	Male, 55-65 years old, 380 acres, dairy farm, Gloucester	Vulnerable to fluvial flooding from R.Severn during winter. Significant loss during summer 2007 floods
9	Male 55-65 years, 169 hectares, arable farm, Cotswolds	Vulnerable to minor pluvial flooding and waterlogging but suffered significant damage to business and home during summer 2007
10	Male, 22-35 years, 100 hectares, arable farm, Gloucester	Significant fluvial flooding and impact during summer 2007 floods
11	Male, 46-55 years old, 150 acres, dairy farm, Stroud	Minor temporary fluvial flooding during extreme rainfall of 2007 and 2010 - negligible impact
12	Male, 46-55 years old, 540 acres, mixed farm, Cheltenham	On top of hill so only suffer from waterlogging but with loss of crop quality during extreme rainfall in 2012

ſ	13	Male, 56-65 years old, arable farm, Gloucester	Vulnerable to frequent fluvial and tidal flooding with significant financial loss with flooding in summer months
	14	Male and female, 55-65 years old, 4.4 hectares, fish farm, Stroud	Flooded every 3- 5 years particularly impacted during summer 2007
	15	Male, 46-55 years old, 107 acres, stud farm, Gloucester	Frequent minor fluvial flooding during winter months due to farm bordered by river and brook. Affected by summer 2007 floods but minor impact

362

Eight interviewees farmed in the Cotswold district where the hydrology of the gently rolling 363 364 landscape is characterised by complex meandering rivers and classed as an area of low to 365 moderate flood risk by the Environment Agency (2009), where the policy taken is to store 366 water or manage runoff in locations that provide overall flood risk reduction. Three of these 367 farmers (interviewees 1, 2, and 9) were located in Cotswold villages, on higher ground and 368 experienced flooding 'intermittently,' and mostly during the winter. For those farming in the Stroud district (interviewees 5, 7, 11, and 14) and in Cheltenham (interviewee 12) both within 369 370 the Cotswold landscape, local conditions were described to explain their vulnerability to 371 flooding. For interviewees 7 and 12, their experiences revolved largely around infrequent 372 minor flooding or waterlogging of the land, largely impacting soil structure and workability. In contrast to infrequent, but in some cases, severe flooding in the Cotswolds, seven 373 374 interviewees farmed in the district of Gloucester (Farmer 3, 4, 6, 8, 10, 13, and 15) a town 375 located in the Severn Vale area; occupying the low lying floodplains of the River Severn. 376 Due to close vicinity to the River Severn and its tributaries, interviewees in these regions tend to experience flooding more frequently. 377

All interviewees were contacted by telephone prior to agreeing to be interviewed, and interviews arranged to take place at the interviewees' home/farm at a convenient date and time. All interviews were undertaken between January and March 2015, and on average lasted 44 minutes, but ranged from 32 minutes to 1 hour 3 minutes. The interviews followed a 382 semi-structured approach (questions available on request) and explored farmers' previous 383 experiences of flooding, and response (attitudinal and behavioural) to climate change. 384 Interviewees were encouraged to recount in detail the specific experiences that they have had 385 with flooding, particularly those event(s) that they considered most extreme, throughout their lifetime. They were probed on the nature of the events, such as onset, duration, and 386 387 frequency; all suggested as important variables to explore (Weinstein 1989, Weber 2006, 388 Harries 2013, Carlton 2014, Hopkins and Warburton 2014). Interviewees were then asked about their views on that experience. These views related to the perceived causes of local 389 390 flooding, and perceived impact of such experiences, and approaches taken for minimising 391 future threat. Subsequently, interviewees were questioned on their attitudes towards climate 392 change, including: their interest in, knowledge of, observations of, and concern for climate 393 change. Farmers were then probed on their views concerning how agriculture could play a 394 role in mitigating climate change, and whether farmers had adapted their own practices in 395 light of these views. A semi-structured, flexible style of interviewing allowed for the in-depth 396 exploration of how interviewees had interpreted their experiences of flooding, and where necessary, farmers could be asked to explain their views in detail and provide extra 397 398 information. Thus, interviews served as contextualised accounts of how experience of 399 local flooding has been appraised and conceptualised in light of global climate change. 400 All interviews were recorded and transcribed verbatim and transcripts analysed using NVivo 10. Following an initial reading of transcripts, a coding framework (identifying key themes) 401 402 was devised. Further themes also emerged from the data, and an iterative approach to the 403 analysis was taken (see Welsh 2002 for further detail). Analysis of the fifteen qualitative 404 interviews with farmers elucidated three important factors that acted as cognitive filters 405 through which flooding experiences were appraised. The primary and secondary data has informed a conceptual model of experience appraisal (Figure 2), and the results are exploredin the following section in order to illustrate the model's development.

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409 **5. Results**

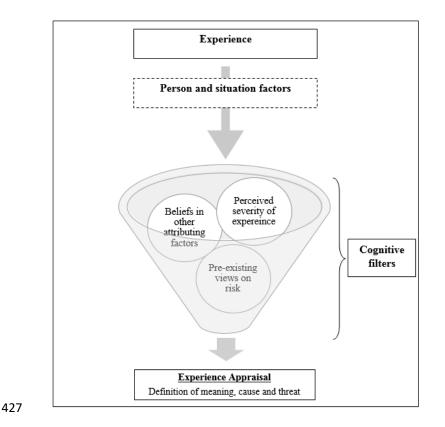
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5.1. Cognitive Filters of Experience Appraisal Model (CFEAM)

As informed by the primary and elements of the secondary research, a conceptual model of 411 412 risk experience appraisal, through a set of cognitive filters is presented in Figure 2. Although 413 the model is thought of as a continuous process with feedback loops, rather than inputs and 414 outputs, the experience itself is conceptualised as the start point of the model. Calling on 415 what is known from previous research, the experience is ultimately appraised. Its meaning, 416 threat and cause are evaluated resulting in a specific emotional response that could be 417 positive or negative, (Lazarus and Folkman 1984). Subsequently, the emotional reaction may 418 shape the perception of future risk, i.e. climate change (Grothmann and Patt 2005), which 419 could go some way in informing ultimate behavioural response, in this case mitigation and/or adaptation. The model however, only seeks to conceptualise the process up until 420 421 perception of risk. While it is understood that perception of risk informs behaviour, it is 422 clear that there are a range of other factors that mediate between perception of risk and 423 behavioural response to that risk; factors that are not covered in detail in this paper, but have 424 been explored in the associated research.

425

426 Figure 2. Cognitive Filters of Experience Appraisal Model (CFEAM)





Between the experience and its appraisal the primary research undertaken suggests there are factors that act as a set of cognitive filters through which the experience is interpreted. These in turn are informed by certain **person and situation factors**; ultimately shaping the the definition of the cause, meaning and threat of the experience. These three cognitive filters are introduced here (see Figure 2), in relation to the case study context as being:

- 434 *a)* Perceived severity of experience,
- 435 *b*) Pre-existing views on risk, and
- 436 c) Beliefs in other attributing factors

437 Depending on the way in which these filters influence the interpretation of experiences

438 of flooding, farmers may or may not appraise their encounters, as experience of climate

439 **change.** Although built on the case study of climate change, it is envisioned that the model

440 could be applied more generally to appraising experience of risk and would benefit from441 further research to explore its wider applicability.

442

443 5.1.1. Perceived severity of experience

444 The filter 'perceived severity of experience' corresponds to the appraiser asking the question 445 'How severe was this experience in terms of impact?' Where experiences of flooding were 446 perceived as particularly severe, or extreme, especially in the context of recent or historic 447 instances of flooding, the experience was seemingly appraised as more stressful and of 448 greater threat to well-being. At the same time, where experiences were perceived as 449 particularly severe, especially in relation to normal conditions, they were more likely to 450 be appraised as evidence of climate change. Subsequently, farmers expressed more 451 negative emotions such as worry. During interviews, farmers reported on the impact of 452 flooding on their farm, and farming practices. Concrete situational factors relating to the 453 nature of the experience itself were key drivers of how farmers perceived its severity, such as the extent of loss, time of year of flooding, predictability and familiarity of the 454 455 experience. These factors are inevitably intertwined, with time of year and familiarity with 456 flooding, to some extent influencing the degree of predictability for example, which in turn 457 affects the overall perceived severity of the experience.

While interpreting severity of their experience(s), interviewees often recalled the time of year at which flooding occurred. Most farmers, particularly those who experienced flooding most frequently, and were located nearby watercourses would speak about expecting flooding in the winter, but extreme events in the summer were considered out of the ordinary, and generally resulted in greater loss and were thus interpreted as more severe and of higher risk to business. For example: 464 "We're used to winter floods, we've grown up with winter floods, that's not a
465 problem – but to have a summer flood is completely different, because you've got a lot
466 of vegetation, you've got maize crops, some people are growing potatoes on the
467 meadow grounds- you've got a summer flood, it's a write off straight away."
468 (Interviewee 3)

469 As described, for most of the interviewees, the summer flood of 2007 was interpreted and 470 recalled as the most significant experience of flooding in recent memory, with many 471 interviewees recalling it as "freak." This was seemingly linked to both the extreme nature of 472 the event (receiving one month's rainfall in 24 hours), as well as the general unexpected nature of floods during summer months. A farmer whose land part occupies the River Severn 473 474 floodplain and expects some degree of flooding in winter months, relayed how even after the 475 floods of 2007, his normal routine was re-established; not expecting re-occurrence of summer 476 flooding:

477 "We had the summer flood of 2007, which wiped out most of my maize and
478 forage....In 2008 we re-planted the maize- we never envisaged we'd have any more
479 problems, we thought it was just a one off - but it wasn't, the same thing happened
480 again..."(Interviewee 9)

Linked to time of year and predictability, some farmers were naturally more familiar with flood risk. This included farmers who were located in the Severn vale or in the vicinity of watercourses. This had the effect of farmers appraising their experiences as less severe, and thus exhibiting less concern. The trend was also associated with farmers' perception of the controllability of flooding, as discussed in more detail later in the paper. Interviewee 10, an arable farmer vulnerable to frequent fluvial flooding, which was at time exacerbated by high tides provides an insight into this. Despite reporting major financial loss from disrupted yield, his familiarity with flooding seemingly lead him to exhibit minimal concern over it, forexample:

490	"I was down on the river bank watching the tide come over in last January and
491	February going across hundreds of acres of land, and there's a person down the
492	village who said to me "gosh, I feel so sorry for you" I said "don't worry, there's
493	nothing I can do about it" I said the best thing I can do is get in my truck, go into
494	the village and see if there's anybody there who's flooded and needs some help
495	because there's nothing I can do out on the river bank – it's out of my controlwe
496	live on the edge." (Interviewee 10)

In other cases, under certain conditions familiarity with flooding appeared to increase concern. This was the case with farmers who noted a recent pattern of increased frequency and impact from flooding. For instance, a farmer and his wife recorded the weather over time and became familiar with its patterns. This familiarity did not necessarily lead to reduced concern:

502 "The thing is, when you're a weather watcher, as we are – you know precisely all the
503 time, how much rain it's going to take in one go to give you a flood. [how much of a
504 concern is climate change?] Oh, huge!" (Interviewee 14)

505

506 5.1.2. Pre-existing views on risk

507 It was evident that farmers called on their **pre-existing views on risk**, when appraising their 508 experiences of flooding, in this case their views on climate change; influencing the **appraised** 509 **meaning of their experience.** For example, where farmers exhibited high belief in 510 anthropogenic climate change, and concern for its impacts, they were more likely to attribute 511 their experiences of flooding to global climate change, compared to those relatively less 512 concerned with climate change risk. 'Person factors' in particular, are inevitable 513 antecedents to this filter; such as the appraiser's world views, and attitudes to risk in 514 general.

515 Where farmers are already concerned about climate change, their experiences of flooding 516 may reinforce these concerns and in turn lead to higher levels of worry and stress, which can 517 then intensify perception of its risk. Thus, their existing view on risk acts as a filter through 518 which the events of flooding were interpreted. For example, two interviewees in particular 519 (interviewee 4 and 8) both farmed in the Severn vale and frequently experienced fluvial 520 flooding. They both expressed a rather cynical view towards anthropogenic climate change. 521 Although not disputing that there have been some changes over time, they argued that there 522 was an overall lack of evidence of human's contribution and the overall seriousness of the 523 issue, for example:

524 "I think there's a lot of propaganda going on about climate change and I'm not sure
525 it's as severe as people think. It's probably because if you're a scientist and you're
526 interested about climate change, it's worth exaggerating. To be completely cynical
527 about it, it's to keep yourself in the job probably." (Interviewee 8)

Those who expressed scepticism about the existence, and threat of climate change were understandably unlikely to appraise their experiences as evidence of climate change. Overall, interviewees displayed varied knowledge and interest in climate change. Some cited figures relating to the science, while others were less keen to discuss the topic. In total, only three interviewees were particularly engaged with climate change and specified their belief in anthropogenic warming, and a degree of confidence in those beliefs. Although acknowledging the influence of local factors that exacerbated the problem of flooding in their area, these interviewees also attributed their experiences in part, to climate change. These
interviewees made reference to, or explicitly referred to occasions where they had read about
climate change; mostly in newspapers. They used this as evidence to support their views, for
example:

539 "I've read everything there is to read and I personally take the view that we've 'had
540 it' - not within our lifetime, but I think our grandchildren have 'had it!'" (Interviewee
541 14)

542

I'm delighted to hear you call it climate change rather than global warming, because
people think it's going to get warmer – not necessarily, some places are going to get
colder...It's going to get windier, it's going to get wetter. Both my wife and me would
be very environmentally minded and concerned about it." (Interviewee 15)

547

548 5.1.3. Beliefs in other attributing factors

549 The filter concerning 'beliefs in other attributing factors' relates to the farmer attributing 550 his/her experience to certain factors and conditions. This appeared **instrumental in guiding** 551 farmers' appraisals of their flooding experiences, particularly the perceived cause of 552 their experience. During interviews, farmers would judge whether, and to what extent their experiences of flooding were attributed to climate change, amongst other factors. 553 554 Importantly, when asked about the cause of local flooding, farmers tended to consider local 555 environmental factors rather than refer to global climate change. In particular, farmers cited a 556 lack of watercourse maintenance and local land use changes as the most significant 557 attributors to recent flooding. Farmers were certain about the influence of these factors, while

there was generally less certainty over the role of climate change. During interviews, six farmers focused on the lack of river maintenance as the principal cause of flooding that had been experienced. For most farmers, this conclusion was reached due to direct observation in the local area (driven by concrete situation factors), whereby they had remembered a time when the nearby watercourses were dredged and flooding was less frequent, for example:

"[The river] would have been dredged last in the 90s. Then it was about 2003, 2004
they stopped weed cutting...it became an annual argument with the EA woman. They
would agree to do something and by the time they got back to their offices, they'd do
what they wanted to do. It was just a nightmare with them." (Interviewee 5)

The type of flood experience and impact from flooding did not seem to influence 567 568 interviewees' beliefs in attributing factors. Instead, situation factors like the farmer's 569 location was a clear antecedent to this filter; highlighting the concept of situational risk. 570 For example, six farmers around the Gloucester area were most prone to focus on the local 571 area in terms of development and conveyance when describing the problem of recent 572 flooding, rather than attributing the problem to climate change. In contrast, interviewee 14, 573 who represented a couple who own a fish farm in the Stroud area were more confident in 574 attributing their increased experiences of flooding to climate change, due to their lack of 575 proximity to other watercourses. This trend illustrates how location and situational context 576 can help farmers appraise their experiences, to determine perceived cause.

577 Regardless of firstly farmers' beliefs in other attributing factors, and also their pre-existing 578 views on climate change risk, in the majority of cases, interviewees cited feeling a lack of 579 control over local flooding (and climate change), in terms of their personal role in reducing 580 risk and adapting practices to minimise impact. Overwhelmingly, farmers attributed 581 responsibility to others, such as the general public and governmental agencies for responding to climate change risk, refusing to acknowledge that farming practices were contributors to
the problem. Even those most engaged with the notion of anthropogenic climate change often
emphasised their own inability to mitigate the problem:

585 "I think nuclear things and chemical plants and all that, I'd say it had a more
586 damaging effect than farming." (Interviewee 5)

587

588	"I don't think farming is the biggest problem, its industrial pollution. The EA
589	[Environment Agency] to my mind, if they disappear for a few years, nobody would
590	know. The EA would be exactly the same when they got back" (Interviewee 4)

591 The conceptual model is now discussed further in terms of the secondary literature.

592

593 **6. Discussion**

594 The conceptual model has depicted a triad of cognitive filters, (a) Perceived severity of 595 experience, (b) Pre-existing views on risk, and (c) Beliefs in other attributing factors, through which an experience is interpreted and appraised. These filters were found to be important 596 597 with regard to the appraisal of experiences of flooding specifically, but also could be 598 generalised to inform the understanding of experience appraisal under different risk contexts. 599 Importantly the filters within the model may well firstly inform each other, and secondly for 600 some appraisers will be specific to context, and will not all be equally important. Through 601 introducing and describing the nature of each filter, as identified in this research, various 602 patterns of experience appraisal become clear. For example, where farmers already believe in 603 the existence of climate change and consider it a threat, they are more likely to perceive 604 climate change as an important attributing factor to their experiences of flooding. This is also

likely if farmers perceive their experiences of flooding to be particularly severe or
unusual/extreme in the context of previous instances and events. Under these conditions,
farmers appraise their actual experiences as evidence of climate change, which then has
the potential to inform their attitudinal and behavioural response to climate change.

609

610 As illustrated by this research, farmers' pre-existing engagement with anthropogenic climate 611 change serves as a filter through which their experiences of flooding are interpreted. It is 612 well known that an individual's risk attitude can cause him/her to evaluate a risk situation in a 613 favourable or unfavourable way and thus shape risk perception (Fishbein and Azjen 1975), 614 and because of this, a number of previous studies have sought to group farmers based on their 615 attitude to risk (Thompson et al. 1990, Rohrmann 2004, Weber 2006, Coble and Barnett 616 2008). It is the cultural cognition of risk theory that posits a collection of psychological 617 mechanisms that dispose individuals to selectively agree with or disagree with evidence of risk in patterns that fit with the values that they hold (Douglas and Wildavsky 1982), thus 618 619 forming perceptions of risk that reinforce their idealized "way of life" (Kahan et al. 2011). In 620 a recent study, Howell et al. (2016) confirmed that pre-existing attitudes and beliefs towards 621 climate change served as a filter through which study participants interpreted written climate 622 change risk information. Other research has observed similar patterns (Repetto 2008, Hart 623 and Nisbet 2011). However, despite the importance of an individual's engagement with, and 624 attitudes to climate change and its interaction with experience appraisal, the construct does 625 not independently feature in Grothmann and Patt's (2005) MPPACC, introduced earlier in this paper (Figure 1). 626

627

628 However, when it came to interpreting their own experiences in light of climate change, at 629 times even those who exhibited belief in and concern for climate change, did not 630 automatically attribute their own experiences of local flooding in itself to the concept of 631 global climate change. This was due to their beliefs in the influence of other situational 632 attributing factors, which were informed by their interaction with the local environment and 633 proximity to watercourses. Thus, although some interviewees exhibited some belief in, and 634 concern for anthropogenic warming, their beliefs in other attributing factors were stronger, 635 thus overriding their pre-existing views. Importantly, where farmers are unable to attribute *local* flooding to *global* climate change, their experiences will not act as a filter 636 637 through which they might respond to climate change.

638

639 This research identified a tendency for farmers to strongly attribute their experiences of local flooding to local factors which in turn, influenced their feelings of responsibility. This 640 641 concurs with a similar study with the general public that found flood victims to readily 642 attribute their experiences of flooding to local factors, rather than global climate change 643 (Whitmarsh 2008). As a result, flood victims frequently attributed responsibility of 644 minimising flood risk to local authorities, and at the same time, did not perceive a connection 645 between global climate change and localised flooding. Based on this finding, Whitmarsh 646 (2008) emphasized the importance of individuals perceiving a connection between flooding 647 and climate change, in order for their experiences to be used to inform their resultant perception of climate change risk. Thus, farmers' beliefs in other attributing factors to their 648 649 experiences (i.e. local situation factors) and farmers' existing views on risk appeared to be 650 instrumental in informing their appraisal of the 'who is to blame?' construct of appraisal; as 651 set out in figure 2. Whether farmers chose to accept some personal responsibility or rather 652 attribute blame and accountability solely to others as part of their appraisal, was important in

653 their overall discourses of local flooding and global climate change. Regardless of whether 654 their experiences of flooding were appraised as evidence for climate change or not, responsibility for mitigation of climate change was frequently assigned to other groups of 655 656 people, such as the government or the general public before farmers were ascribed any accountability. Furthermore, even those most engaged with the notion of anthropogenic 657 658 climate change often emphasised the limit to their own ability to mitigate the problem, and 659 thus were prone to emotion-focused coping as defined by Lazarus and Folkman (1984) Thus, where farmers appraised their experiences as events that were controllable and unnatural, 660 661 either as a result of local factors such as lack of river maintenance, or as a result of climate 662 change linked to man-made activity, different emotional responses ensued such as feelings of 663 frustration, and worry, compared to where farmers felt that their experiences were a result of 664 uncontrollable and natural hazards, such as a result of natural, cyclical climate change.

665 The likelihood of farmers perceiving a connection between local flooding and global climate 666 change, and at the same time expressing feelings of personal responsibility for minimising its 667 risk, is very likely dependent on local context. Marshall (2014) confirms that emotionally 668 charged extreme weather events tend to be accompanied by strong blame narratives, 669 especially towards government, and points to the case of the British floods of 2013-14, 670 whereby initial media narratives of resilience swiftly changed to that of a discourse of blame, 671 with newspapers covering public anger against the government for its inadequate preparation 672 and response. At policy level, farmers are now expected to adapt to localised flood risk 673 through natural flood management rather than rely on hard, structural defences that, due to 674 government finances, will not be built. This policy has likely gone against what farmers have 675 deemed as correct and fair in terms of 'social contracts' (Adger et al. 2012). Relevant to both 676 flooding and climate change, Adger et al. (2012) discuss how perceived roles and responsibilities for different risks evolve over time, and that where authorities are deemed to 677

be falling short of their expected 'social contract' and responsibilities, as expected by citizens, feelings of helplessness and anger have prevailed. This appears to be the situation with many farmers in Gloucestershire who in particular, have observed a lack of river dredging in recent years together with an increase in the frequency of flooding.

682

683 7. Conclusion

684 Existing literature concerning 'cognitive appraisal,' and interviews with victims of flooding 685 in Gloucestershire has informed the development of the Cognitive Filters of Risk Experience 686 Appraisal Model (CFREAM). The cognitive filters shown in the model have been discussed 687 in relation to the case study, whereby interviews with farmers have provided insight into the 688 appraisal of local flooding experiences in light of global climate change. These filters include: (a) Perceived severity of experience, (b) Pre-existing views on risk, and (c) Belief in 689 690 other attributing factors. The appraisal process conceptualised here is highly dependent on 691 local context, person factors and situation variables. While the model is based on a small case 692 study that is exploratory in nature, it has the potential to be applied to other situations, and would benefit from further research. 693

Through patterns of experience appraisal, farmers in this research did not readily appraise their experiences of flooding as evidence of climate change, and furthermore, were not likely to view their experiences as prompts for individual response; largely due to lack of personal responsibility. The research has provided in-depth qualitative data that provides an explanation for patterns of results illustrated in previous quantitative research, whereby experiences of flooding have not resulted in a behavioural response to climate change (Whitmarsh 2008, Hamilton-Webb, *et al.* 2016). 701 While in this research, the concept of experience appraisal has been inferred from what a 702 person reports, e.g. a person is considered to be threatened or stressed because he/she reports 703 feelings of being threatened or stressed, the analysis of in-depth qualitative accounts of 704 flooding experience by farmers has given insight into the antecedents and consequences of 705 the use of cognitive filters in experience appraisal. As cautioned by Lazarus and Folkman 706 (1984), there are limitations to engaging with individuals at one given point in time. Indeed, 707 the interviews with farmers here have captured an account of how an experience was appraised at a particular point in time; not necessarily how the encounter has and will unfold 708 709 into the future. However, through reflection on existing literature and primary qualitative 710 research some insight has been gained into the potential use of cognitive filters through which 711 appraisal is shaped. In this sense, the research presented here goes beyond pure description 712 and aims to contribute towards the development of broader a conceptual model that could be 713 used to develop a means of predicting how individuals will react to experiences of environmental risk in the future. 714

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